

# COUNTY OF SANTA CRUZ BENEFITS, HEALTH PLAN, AND PROVIDER CONTACT NUMBERS & WEBSITES

Personnel Department, Employee Benefits  
701 Ocean St., Room 510  
Santa Cruz, CA 95060

E-mail: [benefits.questions@co.santa-cruz.ca.us](mailto:benefits.questions@co.santa-cruz.ca.us)  
Benefits Hotline: 831-454-2241  
Fax: 831-454-2245

<p><b>Blue Shield Access + HMO and Blue Shield Net Value HMO</b> 800-334-5847 <a href="http://www.blueshieldca.com/calpers">www.blueshieldca.com/calpers</a></p>	<p><b>Group #PH0001</b> – Blue Shield Access+ HMO <b>Group #PH0010</b> – Blue Shield Net Value HMO These plans are not available to employees who live in Monterey or San Benito Counties, unless employee elects to use employer zip code to access services only in Santa Cruz County.</p>
<p><b>Kaiser HMO</b> 800-464-4000 <a href="http://www.kaiserpermanente.org">www.kaiserpermanente.org</a></p>	<p><b>Group #00003-20</b> Available only for employees who live in Santa Clara &amp; SF Bay Area Counties.</p>
<p><b>PERS Care PPO</b> 877-737-7776 <a href="http://www.calpers.ca.gov">www.calpers.ca.gov</a></p>	<p><b>Group #KB050A</b> - Administered by Anthem Blue Cross.</p>
<p><b>PERS Choice PPO</b> 877-737-7776 <a href="http://www.calpers.ca.gov">www.calpers.ca.gov</a></p>	<p><b>Group #CB050A</b> - Administered by Anthem Blue Cross.</p>
<p><b>PERS Select PPO</b> 877-737-7776 <a href="http://www.calpers.ca.gov">www.calpers.ca.gov</a></p>	<p><b>Group #SB050C</b> – Administered by Anthem Blue Cross.</p>
<p><b>PORAC PPO</b> 800-937-6722 <a href="http://www.porac.org">www.porac.org</a></p>	<p><b>Group #G13079</b> - Available only to employees who are dues paying members (and their families) of PORAC Association, administered by Anthem Blue Cross.</p>

For names of Physicians accepting new patients and other provider related information, contact the appropriate medical group at the number and website listed below:

Palo Alto Medical Foundation - 831-423-4111, [www.pamf.org](http://www.pamf.org)

Physician's Medical Group - 831-465-7800, [www.pmgsc.com](http://www.pmgsc.com)

<p><b>Delta Dental of California (DPO)</b>  888-335-8227  <a href="http://www.deltadentalca.org">www.deltadentalca.org</a></p>	<p><b>Basic: Group #7638-0011</b>   <b>DPO Plus (Buy-Up Option): Group #7638-0015</b></p>
<p><b>Delta Care</b>  800-422-4234  <a href="http://www.deltadentalca.org">www.deltadentalca.org</a></p>	<p><b>Group #01556-0004</b></p>
<p><b>Vision Service Plan (VSP)</b>  800-877-7195  <a href="http://www.vsp.com">www.vsp.com</a></p>	<p><b>Group #00456001</b> for all employees, except for those enrolled in the Operating Engineers Health Plan, their Group number is #00803100.</p>
<p><b>Deferred Compensation (457 Plan)</b>  800-669-7400  <a href="http://www.icmarc.org">www.icmarc.org</a></p>	<p><b>Group #305886</b>  Administered by ICMA-RC  County contact: Mary Tucker, 831-454-3415</p>
<p><b>Employee Assistance Program (EAP)</b>  800-242-6220  <a href="http://www.members.mhn.com">www.members.mhn.com</a></p>	<p><b>Group #001286</b>  Administered by Managed Health Network.  Online company access code is <b>santacruz</b>.</p>
<p><b>Additional Life Insurance</b></p>	<p><b>Group #677791</b>  Administered by The Hartford, direct any questions to Personnel/Benefits Department.  For Conversion/Portability, contact the Hartford at 800-548-5157</p>
<p><b>PayFlex (FSA)</b>  Flexible Spending Account Program  800-284-4885  <a href="http://www.mypayflex.com">www.mypayflex.com</a></p>	<p><b>Group #120468</b>  Customer Service Toll-Free Number is available (Weekdays, 7:00 am – 7:00 pm Central Time)  Fax: 402-231-4300</p>
<p><b>CALPERS Retirement &amp; Health Benefits</b>  888-225-7377  <a href="http://www.calpers.ca.gov">www.calpers.ca.gov</a></p>	<p><b>CALPERS Long Term Care</b> 800-982-1775  <b>CALPERS Home Loans</b> 800-874-7377</p>